

HAIR

Women:

- Short/Mid-length hair to sit above the collar
- Long hair in a Low Bun, French Roll, or French Braid tucked under
- Sides must be smooth (no twists/braids)
- Colouring/Highlights must appear natural for your skin tone, no regrowth

Men:

- Looks professional
- Length not touching collar
- No under cuts, high fades, abrupt change in length
- Colouring/Highlights must appear natural for your skin tone, no regrowth

WATCHES

- Classic dress watch with black leather, gold, silver, rose gold strap
- Fitness tracker/smartwatch in black rubber, leather, or metal strap
- Size and face colour understated and neutral
 - No fashion/other sports watch

HAND/NAIls

- Clean and moisturised

Women:

- Nail colour must appear natural
- Nail tip either round or square shape
 - Nail no longer than 3mm

Men:

- No nail polish

HANDBAGS/BAGS

- Corporate plain black leather, leather imitation, or fabric bag

SHOES

- Plain black or with plain buckle (gold, silver, or black)
 - Plain boots can be worn

SOCKS/HOISERY

- Plain black business socks/hoisery



FACE

- Natural makeup required for women
 - No makeup for men
- Men: Clean shaven or established beard/moustache well groomed

EYEWEAR

- Conservative and understated in design, colour, and size

EARINGS (Women only)

- 1 pair of solid circular studs only
- Gold, Silver, Rose Gold, Single White Diamond, Pearl (white or black), Pua, or Greenstone
 - 7mm wide max

NECKLACE

- No visible necklaces

NAME BADGE

- Always worn on outer most layer of uniform
- Worn on left side at chest level

WRIST JEWELLERY

- 1 solid bangle (10mm wide max) on one wrist only
- Gold, Silver, or Rose Gold only
- A Medical Alert bracelet is an exception

RINGS

- 1 ring per hand on middle or fourth finger only
- 15mm wide maximum
- Wedding ring set acceptable
- Classic, Timeless design only

APRONS

- To be worn in public view
- Must be worn done up, straps flat
 - Freshly ironed



As ambassadors for Air New Zealand, your conduct and appearance must be second to none. We are our people. How the world sees us is up to you!

By following uniform and grooming guidelines you can't help but look polished and fabulous at all times. Use this handy checklist as a quick reference to ensure you are looking your very best at work.

**CATERING
ASSISTANT**

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Uniform Standards & Grooming QRC

COMPASS



SUPERVISORS

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